



Cancellation / Refund Policy

Policy Ref Number: GFS-CRP01

DETAILS:

Policy Date: 1/4/2022

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Our Cancellation and Refund policy is set to ensure we are able to offer this high quality service.

- Cancellations made 7 days or more in advance of the course start date will receive a 100% refund minus the website booking fee of 2.1% of the transaction amount + 0.20 GBP.
- Cancellations made between 7 days and 48hrs in advance of the course start date will receive a 50% refund.
- Cancellations made within 48 hours will not receive a refund.
- Credit Notes for 80% of the course value can be issued at the discretion of GFS Management.

Director Signature

Sign: *S.Bailey*

Date: 1.4.2022